



DATE: February 1, 2022

TO: El Paso Children's Associates

FROM: Preferred Administrators

SUBJ: IMPORTANT INFORMATION REGARDING OVER-THE-COUNTER (OTC) COVID-19 TESTS
REIMBURSEMENTS

Beginning January 15, 2022, every home in the U.S. is eligible to order four free at-home COVID-19 tests by visiting covidtests.gov.

In addition, Preferred Administrators is covering eight (8) individual OTC COVID-19 tests per month for each individual enrolled in the plan through your pharmacy benefits. The limit of eight OTC COVID-19 tests does not apply if the tests are ordered or administered by a health care provider.

To receive reimbursement for OTC COVID-19 tests purchased outside of the preferred pharmacy network on or after January 15, 2022, download the form at <https://www.navitus.com/Navitus.Web/media/pdf/OTC-Covid-19-At-Home-Test-Claim-Form.pdf> and submit it via mail, fax or e-mail using the instructions on the form.

For more detailed information about OTC COVID-19 tests, please review the attached member FAQ's.

If you have any questions, regarding this benefit, please contact Preferred Administrators Member Services at 1-877-532-3778, Monday through Friday 8 am to 5 pm. If you have any questions regarding the COVID-19 test reimbursement, please contact Navitus Customer Care at 1-855-673-6504, Monday through Sunday 24 hours a day, 7 days a week.